

211 HELPLINE

Help starts here

When John lost his job, everything felt uncertain. Rent was due, eviction was a real possibility, and he didn't know where to turn.

Then he called 211.

With one phone call, John connected to someone who listened, understood his situation, and helped him find the resources he needed. Instead of facing the crisis alone, he found a path forward.

For thousands of people across our region, 211 is more than just a help line. It's the first step toward stability, hope, and a brighter future.

ACCESS TO THE RIGHT RESOURCES AT THE RIGHT TIME CAN KEEP A TEMPORARY SETBACK FROM BECOMING A LONG-TERM CRISIS.

United Way's **211 Helpline** connects people with housing assistance, food, utility support, employment resources, mental health services, childcare, and thousands of other community resources. Available 24 hours a day, seven days a week, 211 is free, confidential, and offered in more than 150 languages.

YOUR GENEROSITY ENSURES HELP IS ALWAYS JUST ONE CALL AWAY.

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Thanks to 211, I am in job training. I start my new job next week and I can now see a better future.

- Philadelphia Resident



BECAUSE OF YOU...

143,000+
calls were answered last year

390
calls answered each day

10,000+
services are available to callers

150+
languages served